

# RULES FOR CHILDREN'S PRESENCE IN THE PLAYROOM



1. Game room opening hours:
  - Monday - Sunday - **from 08:00 to 20:00**;
  - Admission of children ends in **30 minutes**. until the end of the Game Room.
2. Children **from 4 to 11 years** of age are admitted to the DoreMax Playroom with a **medical certificate**.
3. In order to ensure safety and an individual approach to each child, no more than **20 children** can be admitted to the Playroom at the same time.
4. Before visiting the Playroom, it is necessary to take the child to the toilet room.
5. Parents are obliged to monitor and prevent children from fulfilling their natural needs in the playroom.
6. Parents (legal representatives) are required to present an identity document (passport, driver's license, etc.). A mandatory condition for a child to be admitted to the Game Room is that one of the parents (legal representative) fills out a registration form, in which the time of arrival/departure of the child to/from the Game Room, the contact phone number of the parents (legal representatives), by which, if necessary, they can be contacted it will be possible to contact, as well as other necessary information about the child and parents (legal representatives).
7. It is not recommended for a child to be among a crowd of older children.
8. When leaving the child in the Playroom, parents must remove the child's outerwear, shoes and jewelry.
9. It is recommended to bring a change of shoes and dress the child in accordance with the temperature regime in the playroom, taking into account the active play of children.
10. When leaving the child in the playroom, inform the teacher on duty of the following information:
  - name and surname of your child;
  - her age;
  - Your name;
  - contact phone number;
  - your place of residence (room number in the hotel);
  - date of departure from the hotel.
11. Tell the teacher about your child's character and interests.
12. It is forbidden to bring into the Game Room sharp and other objects that can cause injuries, hand luggage, food, drinks, toys, money, documents and valuables.
13. It is forbidden to push each other, throw objects and use physical force to solve any problem; use obscene expressions and gestures towards any persons, make noise, disturb the rest of others.
14. The Administration is not responsible for lost or unattended items.
15. Try, bringing the child for the first time, not to leave him for a long time, to help him adapt to the new environment.
16. The recommended time of stay in the playroom is no more than 2 hours, but it is necessary to visit the child after the 1st hour of stay.
17. The playroom can be visited by children who do not have obvious signs of respiratory and other diseases transmitted by airborne or other contact means.
18. If the child has diseases that may impair his well-being during mobile games, parents (legal representatives) should not leave the child unattended. The administration is not responsible for damage related to the deterioration of the visitor's health, if it occurred in connection with his acute illness, aggravation of an injury or chronic disease.
19. It is forbidden to take toys, inventory and game equipment out of the territory of the Game Room.
20. Children are not allowed to leave the Game Room without being accompanied by a representative of the Administration or parents (legal representatives).
21. In the case of the child's behavior or development, parents (legal representatives) are obliged to inform the staff of the Game Room about this.
22. Children are prohibited from committing actions that are dangerous for their own life and health and those around them while they are on the territory of the playroom and during any activities.
23. In the event of aggression or other specific behavior, the Administration reserves the right to terminate the child's stay in the Game Room and to call the parents (legal representatives) ahead of time.
24. The persons specified in the registration form have the right to pick up the child from the Game Room, upon presentation of an identity document and the registration form.
25. If the parents (legal representatives) have not taken the child from the Game Room after the end of the Game Room opening hours, the Administration has the right to contact the police to search for the parents.
26. For intentional illegal actions, as well as for intentional damage to the property of the playroom or third parties, harming the life and health of third parties, committed by the child or his parents (legal representatives), parents (legal representatives) are responsible in accordance with current legislation, including including property liability for compensation for property damage caused to third parties, as well as damage caused to life and health of third parties.

**Have a pleasant vacation for you and your children at the "DoreMax" children's club!**  
**Sincerely, the administration of "Mirotel Resort & SPA"**